

County of Fairfax, Virginia

AMENDMENT

Date: APR - 5 2018

	AMENDMENT NO. 10	
CONTRACT TITLE: Fingerprint Ident	tification System	
CONTRACTOR Morpho Trak, LLC 5515 E. La Palma Ave, Suite 100 Anaheim, CA 92807	SUPPLIER CODE 1000011602	CONTRACT NO. 4400006490
By mutual agreement, contract 440000	06490 is hereby amende	d as follows:
 ADD: MorphoTrak LiveScan Si Police Department (MPD) softv 		accepted standard Metropolitan
All other prices, terms and conditions r	remain the same.	
ACCEPTANCE:		
BY: // >	Sr [Director
(Signature)		(Title)
Andree Gilmore	Ма	ar 30, 2018
Cathy A. Muse, CPPO Director/County Purchasing Agent	Pierson, CPPB tracts Manager	(Date)
DISTRIBUTION: Department of Finance – Accounts Part FCPD – Mike Estelle/e FCPD – Dave Russell/e FCPD – Kerene Gordon/e Contractor – e-mail: paul.tselepis@mobart.zandbergen@	DPMM, AC	ontract Specialist – Yong Kim, CPPB CS, Team 1 – J. Waysome-Tomlin

TMcPherson@morphotrust.com

Department of Procurement & Material Management

12000 Government Center Parkway, Suite 427

Fairfax, VA 22035-0013

Website: <u>www.fairfaxcounty.gov/dpmm</u>
Phone (703) 324-3201, TTY: 711, Fax: (703) 324-3228

MorphoTrak

5515 East La Fahna Avenue Suite 100 Anahemi CA 92507

February 13, 2018

Ralph M. Vinson Supervisory Fingerprint Specialist Metropolitan Police Department 300 Indiana Ave. N.W. Rm. 1080 Washington, DC 20001 Office. (202) 727-4081 Desk: (202) 727-5796

Email: ralph.vinson@dc.gov

2017 Customer
Satisfaction survey,
92% of our
customers rated
themselves
"Satisfied" or "Very
Satisfied"

In the MorphoTrak

Reference No. MTDC-L032217-01C

Dear Mr. Vinson

MorphoTrak is pleased to provide Metropolitan Police Department with the following proposal for pricing of a MorphoTrak LiveScan Station equipped with the accepted standard Metropolitan Police Department (MPD) software

MorphoTrak's fully integrated LiveScan solution provides Metropolitan Police Department the following features and benefits:

- Single-source vendor for all components of the LiveScan solution, including the AFIS interface
- . Digital image capture of upper, lower and writer's palms, slaps and rolls
- Mug Photo Capture
- . Full compliance with DC-MPD AFIS, FBI IAFIS/NGI EBTS and ANSI/NIST image standards
- Automatic fingerprint sequencing and duplicate print checking before scanning is completed, ensuring data integrity
- Quick check, review, and edit can be performed on each print
- All livescan configurations includes on-site installation, training, and 1 year on-site warranty



Portable ishown with optional case)

MorphoTrak's on-going commitment to customer satisfaction and the delivery of the highest level of support in the industry is demonstrated by our placing resources in the field near the customer to provide on-site customer support.

Our standard warranty is 1 Year on-site for both parts and labor. Should Metropolitan Police Department report a problem, MorphoTrak will dispatch a MorphoTrak Representative to go on-site to resolve the problem as opposed to other vendors who send a "box with a replacement part". We send a highly trained support representative to provide problem resolution. This ensures that Metropolitan Police Department staff members are not burdened with the added task of "parts replacement".

Solution Description and Pricing

MorphoTrak proposes the equipment and services described in Table 1.

	Capture - Portable	Table 1, Pricing and Maintenance	Limit Dair
	D	escription	Unit Price
MorphoTrak LiveS	ican Station Portable Ten	pnnt/Palmpnnt, including:	\$18,752
	iveScan Station Applicat		' '
FBI Appendix	F Certified Tenprint/Paln	nonnt 500PPI Scanner with Moisture Disconninating	
Optics Scann	er™ (MDO) Block Techno	Diogy	
Laptop			
 Foot pedal for 	r hands free advancemen	1	
 Mugshot Cap 	ture Module to include ca	mera, software, topod	ŀ
• UPS		•	
 Standard MP 	DiCremenal and Civil Work	flows and profiles	
 Installation / (On-site Training	, and the second se	
 Warranty: 1 	Year On-site Advantage	Solution warranty, 9x5, Next day on-site response	
and parts rep	lacement	• • •	
 Freight 			
	nce (to start after 1 Year use and parts replacemen	Warranty) On-site Advantage Solution, 9X5, Next	\$2,306
'Please s	ee Table 2 Options fo	or Card Printer and Portable Carrying Case pri	cina'

Standard shipping is 30 days after MorphoTrak receipt of order, or as otherwise scheduled.

Options and Pricing

MorphoTrak equipment options and pricing described in Table 2. Pricing and Maintenance

Description		Unit Price	Annual Maintenance*
ESLO-PILIDET OF	Printer Black & White Tenprint Card, Duplexer, +1 additional Tray	\$1,325	\$199
ESLO-PHILDET-09 ESLO-PHILDHT-09	Printer Black & White Tenprint Card, Duplexer, +2 additional Trays	\$1,550	\$199
	Portable Carrying Case (for LiveScan Portable set up)	\$1,000	-

^{*}Annual Maintenance to start after 12 Year Warranty

Customer Responsibilities

Metropolitan Police Department is responsible for the following:

- Providing necessary facility resources required for equipment installation and operation including access, space, environmental control, electrical power and networking.
- To obtain and maintain the required transmission lines and hardware for remote communications to and from the necessary agencies.

Assumptions

In developing this proposal. Morpho has made the following assumptions:

• With the exception of the State AFIS, there are no external interfaces to support which includes but is not limited to records management system, booking system, mugshot system, etc.

- ♦ Metropolitan Police Department will provide all necessary communication to include, but is not limited to hubs, routers, modems, etc.
- On-site Installation Services will be scheduled after network connectivity has been established and verified.

Additional engineering effort by MorphoTrak beyond the scope of the standard product will be quoted at a firm fixed price based on our current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for the Metropolitan Police Department's database or any programming, scripting, or review of programs beyond work quoted above are excluded from this offer.

Prices are exclusive of any and all state, or local taxes, or other fees or levies. Customer payments are due to MorphoTrak within 20 days after the date of the invoice. Product purchase will be governed by Fairfax County Contract 4400006490. Firm delivery schedules will be provided upon receipt of a purchase order. No subsequent purchase order can override such terms. Nothing additional shall be binding upon MorphoTrak or the County unless a subsequent agreement is signed by both parties. MorphoTrak reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however such equipment is unavailable, MorphoTrak will makes its best effort to provide a suitable replacement.

Proposal Expiration: June 30, 2018

Purchase orders should be sent to MorphoTrak by electronic mail, facsimile or U.S. mail. Please direct all questions and order correspondence, including Purchase Order, to:

Jayne Goodall MorphoTrak 5515 East La Palma Avenue, Suite 100 Anaheim, CA 92807

Email jayne.goodall@idemia.com | Tel: (714) 575-2956 | Fax (714)

238-2049 We look forward to working with you.

Sincerely,

Andree Gilmore

Senior Director, Systems Development & Integration MorphoTrak

Advantage Solution Support

The following table provides a summary of the maintenance services and support available during warranty and following warranty expiration. Initial warranty period is 1 year from the date of installation.

Advantage Solution Support

The following table provides a summary of the maintenance services and support available during warranty and following warranty expiration. Initial warranty period is 1 year from the date of installation.

Support Features	Warranty	Post Warranty	
Software Support 9X5'	Included in Warranty	Available for purchase	
Unlimited Telephone Technical Support		V	
2 Hour Telephone Response Time	\	V	
Remote Dial-in Analysis	S.	V	
Software Standard Releases		VÍ	
Software Supplemental Releases	\	V	
Automatic Call Escalation		V	
Software Customer Alert Bulletins	\	V ⁱ	
Hardware Support – On-site 9X5'	Included in Warranty	Available for purchase	
On-Site Response	24-hours	VI	
On-Site Corrective Maintenance	\	V	
On-Site Parts Replacement	\	V	
Preventive Maintenance	\'	V	
Escalation Support	\	VÍ	
Hardware Service Reporting	,	N.	
Hardware Customer Alert Bulletins	ζ	V	
Parts Support	Included in Warranty	Available for purchase	
Advanced Exchange Parts Replacement	,	V	
Telephone Technical Support for Parts Replacement	· ·	,	
Parts Customer Alert Bulletins	\	V	
Software Uplifts	<u>, </u>	A second contract of the second contract of t	
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional	Optional	
1 Hour Telephone Response	Optional	Optional	
Hardware Uplifts	· · · · · · · · · · · · · · · · · · ·	V	
Hours of Coverage Available up to 24 Hours Per Day, 7 DaysWeek	Optional	Optional	
Up to 4 Hours On-site Response	Optional	Optional	

^{*}Customer local time